



## Preparing for a Planned Electric Outage

The City of Kings Mountain Electric Division has a planned electric outage scheduled for the early morning hours of **Sunday October 18<sup>th</sup>, 2020, 2:00AM -5:00AM**. This outage will affect approximately 50% of our electric customers; below are some tips to assist you in preparing for this planned outage. The areas that may be affected are the section of the City North of Kings Street. The Electric Division will notify customers who are on the City's Priority List, and whom live within the area the week prior to the outage. Please contact us at 704-730-2125 if you have questions regarding whether you may be affected.

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- Keep a cell phone or hard-wired, single-line telephone on hand. Cordless phones do not work without electricity.
  - Keep important phone numbers in a convenient location in case you need emergency or other assistance.
  - Have a back-up plan to maintain life-support equipment if you have it, or stay with a friend or relative that is not within the planned outage area.
  - Inform the City of Kings Mountain Electric Division if you have a generator. Do not use a generator unless you are certain that the generator was installed safely and correctly. Incorrect use can pose a danger to you as well as to the electric line workers who may be working on the electric lines nearby.
  - Make sure that you can operate your garage door or electric gates manually or park your vehicles where you can use them if you need to leave your premises during the outage.
  - Notify your alarm company if you have an alarm system as equipment may be affected by the power outage.
  - Make sure you turn off heat producing appliances, such as your stove, oven, iron etc. prior to the outage. This will eliminate possible fire hazards when the power is restored.
  - Turn off major appliances such as your air conditioners and washer/dryers prior to the outage. This will prevent them from coming on unexpectedly when the power is restored.
  - Unplug any sensitive electronic equipment such as computers, televisions and other sensitive equipment if it was in use when the power goes out.
  - The City of Kings Mountain makes every effort to perform scheduled outages during time of low electric usage and within a time frame that will not affect frozen or refrigerated items. Keeping the doors to your refrigerator and freezers closed during the outage will also help to prevent spoilage. Also placing containers of ice inside your refrigerator will also help to keep items cold.